



# TOWN OF NEW CASTLE

200 South Greeley Avenue, Chappaqua, New York 10514 • (914) 238-4771 • Email: [townboard@mynewcastle.org](mailto:townboard@mynewcastle.org) • mynewcastle.org

Supervisor

**Robert J. Greenstein**  
(914) 238-4774

February 15, 2019

Council Members

**Lisa S. Katz**  
Deputy Town Supervisor  
(914) 238-4774

Ms. Jane Solnick  
Director Westchester Public Affairs  
Con Edison Company of New York Inc.  
511 Theodore Fremd Avenue  
Rye, NY 10580

**Hala Makowska**  
(914) 238-4774

**Ivy A. Pool**  
(914) 238-4774

Dear Ms. Solnick,

**Jeremy M. Saland**  
(914) 238-4774

The Town of New Castle has appreciated the responsiveness of Con Edison and the spirit of cooperation and transparency that you have brought to our ongoing discussions about how to improve storm response and communications in the aftermath of the winter storms of March 2018. It is in this spirit of collaboration that we are reaching out to you today, to kindly request a status update on the following topics:

Town Administrator  
**Jill Simon Shapiro**  
(914) 238-4742

- At the October 16, 2018 meeting at Con Edison's headquarters, we learned about the creation of a \$2 mil pilot program in Cortlandt, through which Con Ed-contracted arborists are working with municipal staff and property owners to identify dangerous trees on customers' properties for removal. At that meeting, the Town requested that we were "next in line" for this program. Is there any update on the pilot program, and any plans for expansion?
- At the same meeting, we heard that Smart Meters will be fully implemented across Westchester by December 2019. Can you please provide an update as to how many smart meters have been deployed, and the timeline for installation for New Castle customers?
- We have encouraged residents to sign up for the Con Ed text messaging service to report outages and receive status updates. Can you please provide an update on the implementation of enhanced "real time" estimated time of restoration (ETR) updates, which we learned about at the October meeting, and whether residents will be able to receive these updates via text message?

The Town has been pleased by the many positive steps Con Ed has taken to improve readiness and response. We look forward to your response to this inquiry, and stand ready to continue to work together to prepare for and respond to future events.

Many thanks,

The New Castle Town Board